



BENEFIT TIP

MARCH

BCBS of TN Member Portal and Mobile App

With the BCBS of TN Member Portal and Mobile App, you can easily manage your medical and prescription information anywhere, anytime. Whether you need to find a doctor, review claims, or check your benefits, everything is right at your fingertips.

The Member Portal and Mobile App make it easier than ever to get the health information you need, when you need it.

Features include:

- **Live Online Chat:** Get help from a real member on your care team
- **All Your Details in One Place:** Instantly view your plan coverage and costs
- **Digital ID Card:** View and share your member ID card with a single tap
- **Find Care & Costs:** Find providers nearby and see your estimated costs
- **Easy Telehealth Access:** Quickly schedule virtual doctor appointments

Click [HERE](#) or scan the QR code to download the Mobile App for free.



How to Register

Follow these steps to register your BCBS of TN account:

1. Visit www.bcbst.com and click “**Log in**” at the top right corner.
2. Select “**Register an Account**” and provide:
 - **Subscriber ID** (from your ID card)
 - **Group Number** (#99219)
 - **Date of Birth**
 - **ZIP Code**

If you are already registered, visit www.bcbst.com and log in with your username and password. If you encounter any issues, call the member service number on the back of your ID card for assistance.