

# user guide

How to get the most out of your employee identity protection benefit

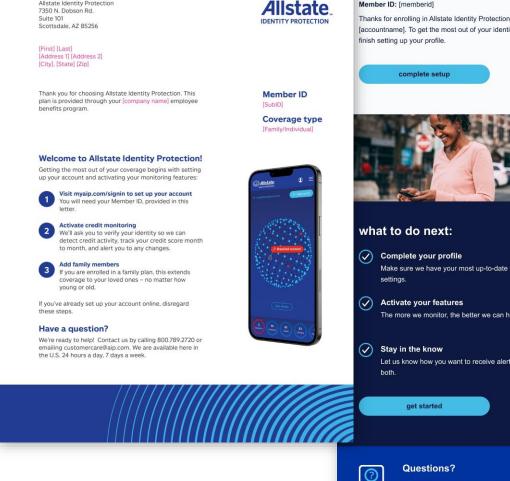


## welcome email

You'll receive a welcome email between 24 and 48 hours after your effective date. You will also receive a welcome letter via regular mail.

The welcome email contains your Member ID and a button to "Log In Now," which links to the portal login page.

Login page: myaip.com/signin



Allstate Identity Protection

### Candace, you're now enrolled in identity protection

#### Member ID: [memberid]

Thanks for enrolling in Allstate Identity Protection as a benefit through [accountname]. To get the most out of your identity protection, let's



Make sure we have your most up-to-date information in your

The more we monitor, the better we can help protect you.

Let us know how you want to receive alerts - email, text, or



### To learn more about feature activation or find answers

to questions about your account, visit Frequently Asked Questions >



## Welcome!

Please enter your Member ID located in your welcome letter or email to begin the activation process.

Member ID*	What is this?
74634	

Next

Already activated your account? Log in here

Questions? 1-800-789-2720

## online enrollment

To activate your account, input your Member ID from the welcome email or welcome letter.



• • • •

## confirm your personal information

You'll be prompted to confirm your:

- Social Security number
- Date of birth

We require that our members verify their personal information to confirm they are the individual activating the account.

Once you have provided this information, we can immediately activate credit monitoring, financial institution monitoring and high-risk transaction monitoring.

Hello Sally	y Smith.		
Let's set up your account.			
Please enter the following your Allstate Identity I			
Social Security Number*	Why we ask for this		
XXX-XX-XXXX			
	Your SSN is encrypted		
Date of Birth*			
MM/DD/YYYY			
	)		
Nex	kt		
Not you? Please re-ent	er your Member ID		

Questions? 1-800-789-2720

# activation process

You will then need to verify your mailing address.

If you are unable to confirm your personal information, you will need to call Customer Care to verify your identity.



### Please update your contact information.

0 0 0

Please enter the following information to activate your Allstate Identity Protection account.

#### Phone\*

(480) 747-0619

### Address\*

3576 E. Ivanhoe

### Address 2

Text

City*	State*	
Phoenix	AZ	$\sim$

### Zip Code\*

85965



Questions? 1-800-789-2720



# username and password creation

Once you have verified your identity successfully, you will create a username and password for your portal login.

### Setup Username & Password

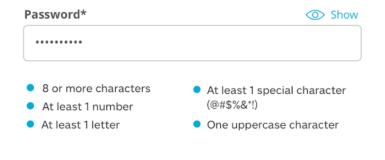
•

•

You will use this to log in to the Allstate Identity Protection portal.

### Username\*

sally12



### Create Password

Questions? 1-800-789-2720

# alert preferences

Confirm how you would like to receive identity monitoring alerts.

You can skip this portion of your account activation, if you choose.

Change your alert preferences later by clicking on your name in the top right corner of the portal.

OTECTION	Account Information			John Do
	Personal Information	٢	John Doe	
	Please update your account information in order	SSN	••• •• 1234	
	to ensure the most accurate Identity Monitoring. Any additional information you provide will allows	Birthdate	••/••/1974	
	us to better monitor and protect your identity.			
int		Address	123 Main St Hometown, MA 12345	
ing		Phone	(123) 456-7890	
nitoring				
sactions	Alert Preferences	Alert type(s)	🥝 Email 🛛 🕗 Text/SMS Message	
ing	Manage your contact preferences. If InfoArmor	Alert Email	myemail@email.url	
	detects information or accounts are being used, how should we contact you?	Cell Number	(123) 456-7890	
	now should we contact your			
luction				
	Username & Password	Username	jdoe2465A	
	Set unique passwords and change them often to keep your account safe.	Password	•••••	
	Billing	Your Plan	Family Plan \$34.99/month	
	Review upcoming and previous membership	Next Billing Date	December 3, 2021	
	payments.	Card on File	Card ending in 1234	
	Dashboard Contact Us	Privacy	Policy Terms & Conditions	Fraud Reimbursement
	Powered by InfoArmor an Allstate Co	ompany - ©2007 - 2010 All risk	ts reserved Nee	d help? Call (855) 821-2331

## activation process

You can now log in to your portal dashboard to begin activating additional features. Everything visible on your account is included in your plan.

ACTIVITY	IDENTITY HEALTH	ALERTS			
Dashboard					
MONITORING	IdentityHealth	3	Dark Web Monitoring Activity We found your driver's license on the dark web	10/22/2017	1
Credit Monitoring	Low Risk		Credit Activity Alert Alert Type: New Employment	10/22/2017	
S Financial Transactions	We have currently not found any irregularities or impending threats.	ഫ്	Social Media Activity	10/22/2017	23
C Social Media			We found an item on Facebook that needs your attention		
RESOURCES	YOUR DIGITAL FOOTPRINT				
Solicitation Reduction					
Security Training	2 breaches				
	🤠 152 items				
	View Footprint				



### Welcome

Please log in to access your Allstate Identity Protection account.

# portal images and feature descriptions

Some features are exclusive to Allstate Identity Protection Pro+, which will be indicated in the description. If no plan is specified, the feature is available on all plans.

Username			
Username			
Password	Show		
Password			
Log In			
Forgot your username?	Forgot your password?		
Need to validate your	r account? Start here		
By logging in to your account y	ou are agreeing to our Terms &		
Conditions and	Privacy Policy		



## **IDENTITY PROTECTION** Verify Your Identity We will send a 6-digit code to the following phone number: XXXXXXXXX3124 How do you want to receive the code? Text message Voice call Continue Try another method By logging in to your account you are agreeing to our Terms & Conditions and Privacy Policy.

Questions? 1-800-789-2720

# the login process

## Why two-factor authentication?

Two -factor authentication provides an added layer of protection to members' accounts.

## portal dashboard

Alerts can be sent via email or text message, based on your selections. Log in or use our app to see and address alerts on the right hand side of your dashboard.

	ALERTS			
IdentityHealth	3	Dark Web Monitoring Activity We found your driver's license on the dark web	10/22/2017	>
Low Risk		Credit Activity Alert Alert Type: New Employment	10/22/2017	>
We have currently not found any	ሌ	Social Media Activity		_
irregularities or impending threats.		We found an item on Facebook that needs your attention	10/22/2017	>
YOUR DIGITAL FOOTPRINT				
2 breaches				
items 🔟 💼				
View Footprint				
View Poolphine				
	We have currently not found any irregularities or impending threats.	VOUR DIGITAL FOOTPRINT 2 breaches 152 items	VUR DIGITAL FOOTPRINT   Model   Model	VUR DIGITAL FOOTPRINT   Image: Constraint of constraints     Image: Constraint of constraints     Image: Constraint of constraints     Image: Constraints        Image: Constraints



