



user guide

How to get the most out of your employee
identity protection benefit

AllstateSM
IDENTITY PROTECTION

welcome email

You'll receive a welcome email between 24 and 48 hours after your effective date. You will also receive a welcome letter via regular mail.

The welcome email contains your Member ID and a button to "Log In Now," which links to the portal login page.

Login page:
myaip.com/signin

Allstate Identity Protection
7350 N. Dobson Rd.,
Suite 101
Scottsdale, AZ 85256

[First] [Last]
[Address 1] [Address 2]
[City], [State] [Zip]

Thank you for choosing Allstate Identity Protection. This plan is provided through your [company name] employee benefits program.

Welcome to Allstate Identity Protection!
Getting the most out of your coverage begins with setting up your account and activating your monitoring features:

- 1 Visit myaip.com/signin to set up your account**
You will need your Member ID, provided in this letter.
- 2 Activate credit monitoring**
We'll ask you to verify your identity so we can detect credit activity, track your credit score month to month, and alert you to any changes.
- 3 Add family members**
If you are enrolled in a family plan, this extends coverage to your loved ones – no matter how young or old.


If you've already set up your account online, disregard these steps.

Have a question?
We're ready to help! Contact us by calling 800.789.2720 or emailing customer@aip.com. We are available here in the U.S. 24 hours a day, 7 days a week.

Allstate
IDENTITY PROTECTION

Member ID
[SubID]

Coverage type
[Family/Individual]



Allstate
IDENTITY PROTECTION


Member ID: 1234567 | [Sign in](#)

Candace, you're now enrolled in identity protection

Member ID: [memberid]

Thanks for enrolling in Allstate Identity Protection as a benefit through [accountname]. To get the most out of your identity protection, let's finish setting up your profile.

[complete setup](#)



what to do next:

- ✓ **Complete your profile**
Make sure we have your most up-to-date information in your settings.
- ✓ **Activate your features**
The more we monitor, the better we can help protect you.
- ✓ **Stay in the know**
Let us know how you want to receive alerts — email, text, or both.

[get started](#)

Questions?
To learn more about feature activation or find answers to questions about your account, visit [Frequently Asked Questions >](#)

online enrollment

To activate your account, input your Member ID from the welcome email or welcome letter.



Welcome!

Please enter your Member ID located in your welcome letter or email to begin the activation process.

Member ID*

[What is this?](#)

Next

Already activated your account? [Log in here](#)

Questions? 1-800-789-2720

confirm your personal information

You'll be prompted to confirm your:

- Social Security number
- Date of birth

We require that our members verify their personal information to confirm they are the individual activating the account.

Once you have provided this information, we can immediately activate credit monitoring, financial institution monitoring and high-risk transaction monitoring.



Hello Sally Smith.
Let's set up your account.

Please enter the following information to activate
your Allstate Identity Protection account.

Social Security Number*

[Why we ask for this](#)

XXX-XX-XXXX

Your SSN is encrypted

Date of Birth*

MM/DD/YYYY

Next

Not you? [Please re-enter your Member ID](#)

Questions? 1-800-789-2720

activation process

You will then need to verify your mailing address.

If you are unable to confirm your personal information, you will need to call Customer Care to verify your identity.



Please update your contact information.

Please enter the following information to activate your Allstate Identity Protection account.

Phone*

(480) 747-0619

Address*

3576 E. Ivanhoe

Address 2

Text

City*

Phoenix

State*

AZ

Zip Code*

85965

Next

[Back](#)

Questions? 1-800-789-2720

username and password creation

Once you have verified your identity successfully, you will create a username and password for your portal login.



Setup Username & Password

You will use this to log in to the Allstate Identity Protection portal.

Username*

sally12

Password*

 [Show](#)

.....

- 8 or more characters
- At least 1 number
- At least 1 letter
- At least 1 special character (@#\$%&*!)
- One uppercase character

Create Password

alert preferences

Confirm how you would like to receive identity monitoring alerts.

You can skip this portion of your account activation, if you choose.

Change your alert preferences later by clicking on your name in the top right corner of the portal.



ACTIVITY

Dashboard

MONITORING

Digital Footprint

Credit Monitoring

Dark Web Monitoring

Financial Transactions

Social Monitoring

RESOURCES

Solicitation Reduction

Account Information

John Doe

Personal Information Please update your account information in order to ensure the most accurate Identity Monitoring. Any additional information you provide will allow us to better monitor and protect your identity.	<div><div></div><div>John Doe</div></div> <div>SSN<div>••• •• 1234</div></div> <div>Birthdate<div>••/••/1974</div></div> <div>Address<div>123 Main St Hometown, MA 12345</div></div> <div>Phone<div>(123) 456-7890</div></div>
Alert Preferences Manage your contact preferences. If InfoArmor detects information or accounts are being used, how should we contact you?	<div>Alert type(s)<div><input checked="" type="checkbox"/> Email <input checked="" type="checkbox"/> Text/SMS Message</div></div> <div>Alert Email<div>myemail@email.url</div></div> <div>Cell Number<div>(123) 456-7890</div></div>
Username & Password Set unique passwords and change them often to keep your account safe.	<div>Username<div>jd0e2465A</div></div> <div>Password<div>••••••••</div></div>
Billing Review upcoming and previous membership payments.	<div>Your Plan<div>Family Plan \$34.99/month</div></div> <div>Next Billing Date<div>December 3, 2021</div></div> <div>Card on File<div> Card ending in 1234</div></div>

[Dashboard](#)

[Contact Us](#)

[Privacy Policy](#)

[Terms & Conditions](#)

[Fraud Reimbursement](#)

Powered by InfoArmor an Allstate Company - ©2007 - 2019 All rights reserved

Need help? Call (855) 821-2331



activation process

You can now log in to your portal dashboard to begin activating additional features. Everything visible on your account is included in your plan.



ACTIVITY

Dashboard

MONITORING

Credit Monitoring

Dark Web Monitoring

Financial Transactions

Social Media

RESOURCES

Solicitation Reduction

Security Training

Dashboard

Jamie Mitchell

IDENTITY HEALTH



We have currently not found any irregularities or impending threats.

ALERTS



Dark Web Monitoring Activity

We found your driver's license on the dark web

10/22/2017



Credit Activity Alert

Alert Type: New Employment

10/22/2017



Social Media Activity

We found an item on Facebook that needs your attention

10/22/2017



YOUR DIGITAL FOOTPRINT

2 breaches

152 items

View Footprint

portal images and feature descriptions

Some features are exclusive to Allstate Identity Protection Pro+, which will be indicated in the description. If no plan is specified, the feature is available on all plans.



Welcome

Please log in to access your Allstate Identity Protection account.

Username

Password

 Show

Log In

[Forgot your username?](#)

[Forgot your password?](#)

[Need to validate your account? Start here](#)

By logging in to your account you are agreeing to our [Terms & Conditions](#) and [Privacy Policy](#).

the login process

Why two-factor authentication?

Two -factor authentication provides an added layer of protection to members' accounts.



Verify Your Identity

We will send a 6-digit code to the following phone number:

XXXXXXXX3124

How do you want to receive the code?

Text message

Voice call

Continue

[Try another method](#)

By logging in to your account you are agreeing to our [Terms & Conditions](#) and [Privacy Policy](#).

Questions? 1-800-789-2720

[Contact Us](#) [Privacy Policy](#) [Terms & Conditions](#) ©2018 InfoArmor. All rights reserved.

portal dashboard

Alerts can be sent via email or text message, based on your selections. Log in or use our app to see and address alerts on the right hand side of your dashboard.



ACTIVITY

Dashboard

MONITORING

Credit Monitoring

Dark Web Monitoring

Financial Transactions

Social Media

RESOURCES

Solicitation Reduction

Security Training

Dashboard

Jamie Mitchell

IDENTITY HEALTH



We have currently not found any irregularities or impending threats.

ALERTS



Dark Web Monitoring Activity

We found your driver's license on the dark web.

10/22/2017



Credit Activity Alert

Alert Type: New Employment.

10/22/2017



Social Media Activity

We found an item on Facebook that needs your attention.

10/22/2017



YOUR DIGITAL FOOTPRINT

2 breaches

152 items

View Footprint



AllstateSM
IDENTITY PROTECTION